

## Eastern Canada Suggested Courses List.

This is a suggested list only. It is not exhaustive and may be subject to change.

Course Title	Frequency
Accessibility Standards Customer Service	Annual and/or Orientation
Diversity, Equity and Inclusion in the Workplace (DEI) by Surge Learning	Annual and/or Orientation
Infection Prevention and Control for Long Term Care Part 1 Module 2 Program Requirements by Surge Learning	Annual and/or Orientation
Workplace Bullying and Incivility Part 1 - Incivility in the Workplace-by Surge Learning	Annual and/or Orientation
Performing Hand Hygiene by Surge Learning	Annual and/or Orientation
Infection Prevention and Control Challenge 2 Modes of Transmission by Surge Learning	Annual and/or Orientation
Infection Prevention and Control Challenge 3 Routine Practices by Surge Learning	Annual and/or Orientation
Infection Prevention and Control Challenge 4 Additional Precautions by Surge Learning	Annual and/or Orientation
Performing Alcohol-Based Hand Rub by Surge Learning	Annual and/or Orientation
Cold Weather Related Illness by Surge Learning	Annual and/or Orientation
Understanding Gender and Pronouns in HealthCare by Surge Learning	Annual and/or Orientation
Occupational Health and Safety Awareness - Module 1 - Legislation [GENERIC] - by Surge Learning	Annual and/or Orientation
Emergency and Pandemic Planning	Annual and/or Orientation
Occupational Health and Safety Awareness - Module 2 - Internal Responsibility System [GENERIC] - By Surge Learning	Annual and/or Orientation
WHMIS 2015 Part 1 - WHMIS Regulation and GHS By Surge Learning	Annual and/or Orientation
WHMIS 2015 Part 2 - WHMIS Regulation and GHS By Surge Learning	Annual and/or Orientation
SIMDUT2015 (French of WHMIS2015) Part 1 By Surge Learning	Annual and/or Orientation
SIMDUT2015 (French of WHMIS2015) Part 2 By Surge Learning	Annual and/or Orientation
Safety Talk Accident Investigation- Occupational Health And Safety - By Surge Learning	Annual and/or Orientation
LGBTQ+ Identities by Surge Learning	Annual and/or Orientation
Kitchen Hazards And Knife Safety - By Surge Learning	Annual and/or Orientation

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Concerns Complaints and Compliments By Surge Learning	Annual and/or Orientation
Customer Service - Module 1 by Surge Learning	Annual and/or Orientation
Customer Service - Module 2- Person Centered Care by Surge Learning	Annual and/or Orientation
Dementia and Responsive Behaviours A Module for all Care Staff and Volunteers By Surge Learning	Annual and/or Orientation
Module 1 Ethics in Health Care Part One Awareness	Annual and/or Orientation
Worker's - Early And Safe Return To Work By Surge Learning	Annual and/or Orientation
General Lifting Body Mechanics and Back Care - By Surge Learning	Annual and/or Orientation
Prevention and Management of Hot Weather-Related Illness by Surge Learning	Annual and/or Orientation
Privacy and Confidentiality by Surge Learning	Annual and/or Orientation
Safe Use of Equipment By Surge Learning	Annual and/or Orientation
Fire and Safety	Annual and/or Orientation
Falls Prevention by Surge Learning	Annual and/or Orientation
Mental Health by Surge Learning	Annual and/or Orientation
Wound Care by Surge Learning	Annual and/or Orientation
Palliative Care by Surge Learning	Annual and/or Orientation
Dementia and Responsive Behaviours A Module for all Care Staff and Volunteers By Surge Learning	Annual and/or Orientation