

Community Living Suggested Courses List.

This is a suggested list only. It is not exhaustive and may be subject to change.

Course Category	Course Title	Training Frequency	Legislation/ Requirements	Remarks
Accessibility Standards and AODA	Access Forward Training For Accessible Ontario Part 1-6	Orientation	(Accessibility for Ontarians with Disabilities Act, 2005)	
Accessibility Standards Customer Service	Accessible Customer Service by Surge Learning	Orientation;#Annually	AODA, Accessible Canada Act	If you have policies for accessibility services, then assign them as well to the staff.
Advanced Care Planning / Adult Guardianship	Advance Care Planning in Ontario for Health Professional by Surge Learning	Annually;#Orientation	FLTCA and Ontario Health Care Consent	
	CNO Medication Practice Standard An Overview (Webcast)	Orientation;#Regular		
	Community Care Musculoskeletal Disorders	Regular		
Customer Service	Concerns Complaints and Compliments By Surge Learning	Regular;#Orientation;#Annually	The licensee's written procedures for handling complaints and the role of staff in dealing with complaints FLTCA s.26, s.27, s.28 O. Reg. 246/22 s. 107, s. 108, s. 111 O Reg 246/22 s. 259 s.264 and s.265	

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Fire Safety	Fire Extinguisher PASS System (YouTube Video)	Regular;#Orientation		
Fire Safety	Fire Safety and Emergency Evacuation by Surge Learning	Orientation;#Regular	Fire prevention and safety FLTCA s.90 O. Reg 246/22 s. 268	Emergency Preparedness presentation or policies
Body Mechanics, Lifts and Transfers and Ergonomics	General Lifting Body Mechanics and Back Care - By Surge Learning	Regular		
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 1 Fundamentals by Surge Learning	Every 2 years;#Orientation;#Annually	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 2 Modes of Transmission by Surge Learning	Every 2 years;#Orientation;#Annually	FLTCA s.23 FLTCA FLTCA s. 82 O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 3 Routine Practices by Surge Learning	Every 2 years;#Orientation;#Annually	FLTCA s.23 FLTCA FLTCA s. 82 O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program

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Infection Prevention and Control	Infection Prevention and Control Part 2 Module 4 Routine Practices Cont by Surge Learning	Every 2 years;#Orientation;#Annually	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 5 Additional Precautions by Surge Learning	Every 2 years;#Orientation;#Annually	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Cyber Security	Malware-security Awareness Video	Regular		These are the recommended courses just in case you want to assign them
Lift and Transfer Equipment	Mechanical Lifts and Client Handling (4 part Series)	Orientation;#Every 2 years;#Regular	OHS Legislation across Canada	
Resident Care - Restraints & PASDs	Minimizing Restraint by Surge Learning	Orientation;#Every 2 years;#Regular	persons with Dementia	
Ministry of Labour	MOL 4 Steps to General Worker Health and Safety Awareness Workbook Enhanced by Surge Learning	Orientation	OHS Legislation	

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Ministry of Labour	MOL 4 Steps to Worker Health and Safety Awareness Workbook for Health Care Workers Enhanced by Surge Learning	Orientation	OHS Legislation	
Ministry of Labour	MOL 5 Steps to Health and Safety Awareness for Supervisors Workbook Enhanced by Surge Learning	Orientation	OHS Legislation	
Cyber Security	Multi-Factor Authentication	Regular		
Resident Care - Nail and Foot Care	Nail and Foot Care for Direct Care Staff by Surge Learning	Regular		
	Nutrition Module 4 Preparing and Serving Foods	Regular;#Orientation		
Palliative Care and End of Life	Palliative Care and End of Life - Alberta - Module 1 - Hospice and Palliative Care Services -by Surge Learning	Regular		

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Palliative Care and End of Life	Palliative Care and End of Life - Alberta - Module 2 - Palliative Care Approach-by Surge Learning	Regular		
Cyber Security	Password Security	Regular		These are the recommended courses just in case you want to assign them
Hand Hygiene	Performing Alcohol-Based Hand Rub by Surge Learning	Orientation;#Every 2 years;#Regular;#Annually	FLTC A s.23(2) O. Reg 246/22 s. 259(2) Infection Prevention and Control (iPAC) Alberta CCHSS 9.0 IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available Hand Hygiene program and audit tools
Hand Hygiene	Performing Hand Hygiene by Surge Learning	Regular;#Every 2 years;#Orientation;#Annually	FLTC A s.23(2) O. Reg 246/22 s. 259(2) IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available Hand Hygiene program and audit tools
Cyber Security	Phishing Dont Take the Bait	Regular		These are the recommended courses just in case you want to assign them
Infection Prevention and Control	PPE Putting on Full PPE	Regular;#Orientation;#Annually	O. Reg. 246/22 s.259(2), s. 268	PPE standards under the IPAC program
Infection Prevention and Control	PPE Taking off full PPE	Regular;#Orientation;#Annually	O. Reg. 246/22 s.259(2), s. 268	PPE standards under the IPAC program

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Heat Related Illness	Prevention and Management of Hot Weather-Related Illness by Surge Learning	Regular;#Orientation;#Annually	OHS Legislation across Canada	
Privacy and confidentiality	Privacy and Confidentiality by Surge Learning	Orientation;#Annually;#Annual and Orientation	Abuse recognition and prevention FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112	
Resident Care - Abuse prevention	Professional Boundaries and Therapeutic Relationship	Orientation;#Annually;#Regular;#Annual and Orientation		
Hand Hygiene	Public Health Ontario 4 moments Hand Hygiene	Regular;#Orientation;#Annually	FLTCA s.23(2) O. Reg 246/22 s. 259(2) IPAC Guidelines and Standards	.Hand Hygiene program and audit tools
Quality Assurance Measures Training	Quality Assurance Measures Training (8 part series)	Regular;#Orientation		

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H&S - Occupational Health and Safety Awareness	Safe Use of Equipment By Surge Learning	Regular;#Orientation;# Annually	OHS Legislation across Canada Safe and correct use of equipment, including therapeutic equipment, mechanical lifts and assistive aids and positioning aids, that is relevant to the staff member's responsibilities. Education should include Vendor specific education on the types of equipment used by the Homes can be uploaded to Surge Learning and available in the Surge Learning Library.	
Health and Safety Talks	Safety Talk Leadership Roles in OHS	Regular		
Health and Safety Talks	Safety Talk Mechanical Equipment	Regular;#Orientation;# Annually	OHS Legislation across Canada	
Health and Safety Talks	Safety Talk Safe Driving	Regular		
Sharps	Sharps and Post Exposure Prophylaxis by Surge Learning	Orientation	OHS Legislation	

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En Français	SIMDUT2015 (French of WHMIS2015) Part 1 By Surge Learning	Orientation	OHS Legislation	
H&S - Occupational Health and Safety Awareness	Slips and Falls	Regular		
Cyber Security	Spear Phishing	Regular		These are the recommended courses, just in case you want to assign them
Cyber Security	Spotting Phishing Emails	Regular		These are the recommended courses just in case you want to assign them
H&S-Occupational Health and Safety Part	Supervisor's - Early And Safe Return To Work By Surge Learning	Regular		
Accessibility Standards and AODA	The Ontario Human Rights Code and The AODA Part 1- 5	Orientation	AODA	Recommend these courses for the management
Resident Care - Abuse prevention	Therapeutic Relationships Power imbalance and Abuse Prevention by Surge Learning	Regular;#Annually;#Orientation	The Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112 O. Reg. 166/11, s.15(1)(a - b)	Home's policy on Resident Abuse and Neglect

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Medication	Topical Medication for Registered Staff and PSWs by Surge Learning Administration	Regular		
Diversity, equity and inclusion (DEI)	Understanding Gender and Pronouns in HealthCare by Surge Learning	Regular;#Annually;#Orientation	DEI Policy Cultural Competence and Diversity FLTCA s. 3	
Unregulated Care Providers	Unregulated Care Providers Role with Medication Part 2 Best Practices by Surge Learning	Orientation;#Regular		Include your own training on Controlled Act Training
Resident Care and Services	Volunteer Orientation Program Legislative Requirements by Surge Learning			
H&S - Occupational Health and Safety Awareness	WHMIS Understanding WHMIS Pictograms by Surge Learning	Annually	OHS Legislation across Canada	

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H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 1 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 2 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
H&S - Occupational Health and Safety Awareness	Worker's - Early And Safe Return To Work By Surge Learning	Orientation;#Regular	OHS Requirements	
Workplace Bullying	Workplace Bullying and Incivility Part 1 - Incivility in the Workplace-by Surge Learning	Regular	OHS Legislation across Canada	
Workplace Bullying	Workplace Bullying and Incivility Part 2 - Understanding Bullying-by Surge Learning	Orientation;#Regular		

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Workplace Bullying	Workplace Bullying and Incivility Part 3 - The Law Policies and Culture Change by Surge Learning	Regular;#Orientation		
Workplace Bullying	Workplace Bullying and Incivility Part 4 - Behaviour Foundations-by Surge Learning	Regular;#Orientation		
Workplace Bullying	Workplace Bullying and Incivility Part 5 - Measuring Success-by Surge Learning	Regular;#Orientation		
Workplace Violence and Harassment:Provincial Specific Legislation	Workplace Violence and Harassment by Surge Learning	Regular;#Orientation;#Annually	OHS Legislation across Canada	You can assign your own policy as part of onboarding