

## BC Long Term Care Suggested Course List.

This is a suggested list only. It is not exhaustive and may be subject to change.

Course Category	Course Title	Training Frequency	Legislation/ Requirements	Remarks
Fire & Life Safety	BC Fire and Life Safety -by Surge Learning	Orientation;#Annually		
Bill of Rights	BC Resident's Bill of Rights by Surge Learning			
Infection Prevention and Control	Bloodborne Pathogens by Surge Learning	Orientation;#Annually	Infection prevention and control FLTCA s.23	
	Building Cultural Competence in Care By Surge Learning		Cultural Competence and Diversity	
Cold Weather Related Illness	Cold Weather Related Illness by Surge Learning	Regular;#Orientation	OHS Legislation across Canada	
Customer Service	Concerns Complaints and Compliments By Surge Learning	Regular;#Orientation;#Annually	The licensee's written procedures for handling complaints and the role of staff in dealing with complaints FLTCA s.26, s.27, s.28 O. Reg. 246/22 s. 107, s. 108, s. 111 O Reg 246/22 s. 259 s.264 and s.265	
Resident Care - Contenance Care	Contenance Care by Surge Learning	Regular		
Customer Service	Customer Service - Annual Refresher by Surge Learning	Annually	Post Long-Term	

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Dementia Care/Responsive Behaviours	Dementia and Responsive Behaviours A Module for all Care Staff and Volunteers By Surge Learning	Orientation;#Annually	Behaviour Management training in techniques and approaches related to responsive behaviours FLTCA s. 82 O. Reg. s. 58, s. 59. s.60	Various training modules in the Surge Learning Library under the Dementia Care/Responsive Behaviours category:
Emergency and Pandemic Planning	Emergency and Pandemic Planning	Orientation;#Every 2 years		
Falls Prevention	Falls Prevention- ALL Parts Chapter Course	Orientation;#Every 2 years		
Fire Safety	Fire Safety and Emergency Evacuation by Surge Learning	Orientation;#Regular	Fire prevention and safety FLTCA s.90 O. Reg 246/22 s. 268	Emergency Preparedness presentation or policies
Fixing Long Term Care Act 2021	Glucagon, Severe Hypoglycemia and Unresponsive Hypoglycemia by Surge Learning	Annually	The FLTCA and O. Reg. 246/22 Medication Management O. Reg. s. 123, s. 140, s. 147	
Infection Prevention and Control	Infection Prevention and Control Challenge 1 Fundamentals by Surge Learning	Orientation	OHS Legislation across Canada IPAC Guidelines and Standards	
Infection Prevention and Control	Infection Prevention and Control Challenge 2 Modes of Transmission by Surge Learning	Regular		
Infection Prevention and Control	Infection Prevention and Control Challenge 3 Routine Practices by Surge Learning	Regular		

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Infection Prevention and Control	Infection Prevention and Control Challenge 4 Additional Precautions by Surge Learning	Regular		
Infection Prevention and Control	Infection Prevention and Control for Long Term Care Part 1 Module 2 Program Requirements by Surge Learning	Regular;#Orientation;#Annually	FLTCA s.23 FLTCA O. Reg 246/22 s. 102	
Lift and Transfer Equipment	Lifts and Transfers Part 1 Introduction to Lifts and Transfer in Community Care by Surge Learning	Regular;#Orientation	OHS Legislation across Canada	
Cyber Security	Malware-security Awareness Video	Regular		These are the recommended courses just in case you want to assign them
Lift and Transfer Equipment	Mechanical Lifts and Client Handling (4 part Series)	Orientation;#Every 2 years;#Regular	OHS Legislation across Canada	
Mental Health	Mental Health Module 1 An Introduction by Surge Learning	Orientation;#Annually	Mental health issues, including caring for persons with Dementia O. Reg. s. 58, s. 59. s.60	Organization's policies and protocol and Affiliated Health Authority resources
	Mental Health Module 2 Mental Illness and Caring Strategies by Surge Learning	Orientation;#Annually	Mental health issues,	Organization's policies and protocol and Affiliated Health Authority resources
	Mission, Vision, and Values (Organization Specific)	Orientation;#Annually	O. Reg. s. 58, s. 59. s.60	Home's mission/vision/values

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Cyber Security	Multi-Factor Authentication	Regular		
Palliative Care and End of Life	Palliative Care and End of Life - Part 1 Hospice and Palliative Care Services by Surge Learning	Regular	FLTCA s. 3(1) 25 FLTCA s. 12, s.6(3) s.7(2), s.25 O. Reg. 246/22 s.61	
Palliative Care and End of Life	Palliative Care and End of Life - Part 2 Palliative care philosophy by Surge Learning	Regular	FLTCA s. 3(1) 25 FLTCA s. 12, s.6(3) s.7(2), s.25 O. Reg. 246/22 s.61	
Cyber Security	Password Security	Regular		These are the recommended courses just in case you want to assign them
Hand Hygiene	Performing Alcohol-Based Hand Rub by Surge Learning	Orientation;#Every 2 years;#Regular;#Annually	FLTCA s.23(2) O. Reg 246/22 s. 259(2) Infection Prevention and Control (iPAC) Alberta CCHSS 9.0 IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available  Hand Hygiene program and audit tools
Hand Hygiene	Performing Hand Hygiene by Surge Learning	Regular;#Every 2 years;#Orientation;#Annually	FLTCA s.23(2) O. Reg 246/22 s. 259(2) IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available  Hand Hygiene program and audit tools
Cyber Security	Phishing Dont Take the Bait	Regular		These are the recommended courses just in case you want to assign them

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Heat Related Illness	Prevention and Management of Hot Weather-Related Illness by Surge Learning	Regular;#Orientation;#Annually	OHS Legislation across Canada	
Privacy and confidentiality	Privacy and Confidentiality by Surge Learning	Orientation;#Annually;#Annual and Orientation	Abuse recognition and prevention FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112	
Resident Care - Abuse prevention	Professional Boundaries and Therapeutic Relationship	Orientation;#Annually;#Regular;#Annual and Orientation		
Resident Care - Abuse prevention	Resident Abuse and Neglect by Surge Learning	Annually;#Orientation	The Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112	Home's policy on Resident Abuse and Neglect

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H&S - Occupational Health and Safety Awareness	Safe Use of Equipment By Surge Learning	Regular;#Orientation;#Annually	OHS Legislation across Canada Safe and correct use of equipment, including therapeutic equipment, mechanical lifts and assistive aids and positioning aids, that is relevant to the staff member's responsibilities. Education should include  Vendor specific education on the types of equipment used by the Homes can be uploaded to Surge Learning and available in the Surge Learning Library.  Education and training	
Sharps	Sharps and Post Exposure Prophylaxis by Surge Learning	Orientation	OHS Legislation	
En Français	SIMDUT2015 (French of WHMIS2015) Part 1 By Surge Learning	Orientation	OHS Legislation	
	Skin Care and Pressure Ulcers for Direct Care Staff by Surge Learning	Orientation		

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Cyber Security	Spear Phishing	Regular		These are the recommended courses, just in case you want to assign them
Cyber Security	Spotting Phishing Emails	Regular		These are the recommended courses just in case you want to assign them
Pain Management	The Pain Experience A Module for Direct Care Staff by Surge Learning	Orientation	Pain management including pain recognition of specific and non-specific signs of pain O. Reg. 246/22 s. 57	
Resident Care - Abuse prevention	Therapeutic Relationships Power imbalance and Abuse Prevention by Surge Learning	Regular;#Annually;#Orientation	The Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112 O. Reg. 166/11, s.15(1)(a - b)	Home's policy on Resident Abuse and Neglect
Medication	Topical Medication for Registered Staff and PSWs by Surge Learning Administration	Regular		
Emergency Preparedness and Fire Safety	Understanding Emergency Response Code by Surge Learning	Regular		
Diversity, equity and inclusion (DEI)	Understanding Gender and Pronouns in HealthCare by Surge Learning	Regular;#Annually;#Orientation	DEI Policy Cultural Competence and Diversity FLTCA s. 3	

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H&S - Occupational Health and Safety Awareness	WHMIS Understanding WHMIS Pictograms by Surge Learning	Annually	OHS Legislation across Canada	
H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 1 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 2 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
Workplace Bullying	Workplace Bullying and Incivility Part 1 - Incivility in the Workplace-by Surge Learning	Regular	OHS Legislation across Canada	
Workplace Violence and Harassment:Provincial Specific Legislation	Workplace Violence and Harassment by Surge Learning	Regular;#Orientation;#Annually	OHS Legislation across Canada	You can assign your own policy as part of onboarding