

Ontario LTC Suggested Courses List.

This is a suggested list only. It is not exhaustive and may be subject to change.

Course Category	Course Title	Training Frequency	Legislation/ Requirements	Remarks
Accessibility Standards and AODA	Access Forward Training For Accessible Ontario Part 1- 6	Orientation	(Accessibility for Ontarians with Disabilities Act, 2005)	
Advanced Care Planning / Adult Guardianship	Advance Care Planning in Ontario for Health Professional by Surge Learning	Annual Orientation	FLTCA and Ontario Health Care Consent	
Advanced Care Planning / Adult Guardianship	Advance Care Planning in Ontario for Support Workers by Surge Learning	Annually	FLTCA and Health Care consent	
Infection Prevention and Control	Bloodborne Pathogens by Surge Learning	Annual Orientation	Infection prevention and control FLTCA s.23	
	Cleaning and Disinfection	Annual Orientation		Various training modules in the Surge Learning Library. Disinfection protocols for equipment in use by the Client
Cold Weather Related Illness	Cold Weather Related Illness by Surge Learning	Regular;Orientation	OHS Legislation across Canada	

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Customer Service	Concerns Complaints and Compliments By Surge Learning	Annual Orientation Regular	The licensee's written procedures for handling complaints and the role of staff in dealing with complaints FLTCA s.26, s.27, s.28 O. Reg. 246/22 s. 107, s. 108, s. 111 O Reg 246/22 s. 259 s.264 and s.265	
Resident Care - Contenance Care	Contenance Care by Surge Learning	Regular		
Fixing Long Term Care Act 2021	Continuous Quality Improvement in Ontario's Long- Term Care (CQI) by Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Section 42 Ontario Regulation 246/22	
Dementia Care/Responsive Behaviours	Dementia and Responsive Behaviours A Module for all Care Staff and Volunteers By Surge Learning	Annual Orientation	Behaviour Management training in techniques and approaches related to responsive behaviours FLTCA s. 82 O. Reg. s. 58, s. 59. s.60	Various training modules in the Surge Learning Library under the Dementia Care/Responsive Behaviours category:

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Dementia Care/Responsive Behaviours	Dementia and Responsive Behaviours for Alberta by Surge Learning	Orientation;Every 2 years;Annually	Behaviour Management training in techniques and approaches related to responsive behaviours FLTCA s. 82 O. Reg. s. 58, s. 59. s.60	Various training modules in the Surge Learning Library under the Dementia Care/Responsive Behaviours category:
Emergency and Pandemic Planning	Emergency and Pandemic Planning	Orientation;Every 2 years		
	Equipment	Annual Orientation	Safe and correct use of equipment, including therapeutic equipment, mechanical lifts and assistive aids and positioning aids, that is relevant to the staff member's responsibilities. Education should include cleaning and sanitizing O. Reg. 246/22 s. 26 O. Reg. 246/22 s.259	Vendor specific education on the types of equipment used by the Homes can be uploaded to Surge Learning and available in the Surge Learning Library.
Falls Prevention	Falls Prevention- ALL Parts Chapter Course	Orientation;Every 2 years		
Fire Safety	Fire Safety and Emergency Evacuation by Surge Learning	Orientation;Regular	Fire prevention and safety FLTCA s.90 O. Reg 246/22 s. 268	Emergency Preparedness presentation or policies
Fixing Long Term Care Act 2021	Fixing Long Term Care Act - Required Programs By Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Sections 11 to 20	

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Fixing Long Term Care Act 2021	FLTCA Recreation and Social Requirements	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Section 14(1) Ontario Regulation 246/22	
Privacy and Confidentiality	Freedom of Information and Protection of Privacy Act Module 1 - by Surge Learning	Orientation	Personal Health Information Act FLTCA s. 3	
Fixing Long Term Care Act 2021	Glucagon, Severe Hypoglycemia and Unresponsive Hypoglycemia by Surge Learning	Annually	The FLTCA and O. Reg. 246/22 Medication Management O. Reg. s. 123, s. 140, s. 147	

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Infection Prevention and Control	Handling and Disposing of Biomedical Waste	Annually	<p>Fixing Long-Term Care Act, 2021 (FLTCA) Part V: Infection Prevention and Control O. Reg. 246/22.</p> <p>C-4: The Management of Biomedical Waste in Ontario Ministry of the Environment, Conservation and Parks (MECP)</p> <p>Ontario Environmental Protection Act</p> <p>Waste Management: Environmental compliance and waste audit</p>	
Infection Prevention and Control	Infection Prevention and Control Challenge 2 Modes of Transmission by Surge Learning	Regular		
Infection Prevention and Control	Infection Prevention and Control Challenge 3 Routine Practices by Surge Learning	Regular		

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Infection Prevention and Control	Infection Prevention and Control Challenge 4 Additional Precautions by Surge Learning	Regular		
Infection Prevention and Control	Infection Prevention and Control for Long Term Care Part 1 Module 1 Program Requirements by Surge Learning	Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102	
Infection Prevention and Control	Infection Prevention and Control for Long Term Care Part 1 Module 2 Program Requirements by Surge Learning	Annual Orientation Regular	FLTCA s.23 FLTCA O. Reg 246/22 s. 102	
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 1 Fundamentals by Surge Learning	Every 2 years; Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 2 Modes of Transmission by Surge Learning	Every 2 years; Annual Orientation	FLTCA s.23 FLTCA FLTCA s. 82 O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program

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Infection Prevention and Control	Infection Prevention and Control Part 2 Module 3 Routine Practices by Surge Learning	Every 2 years;Annual Orientation	FLTCA s.23 FLTCA FLTCA s. 82 O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 4 Routine Practices Cont by Surge Learning	Every 2 years;Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 2 Module 5 Additional Precautions by Surge Learning	Every 2 years;Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 3 - Module 1 - Surveillance and Outbreak Management by Surge Learning	Every 2 years;Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program
Infection Prevention and Control	Infection Prevention and Control Part 3 - Module 2 - Surveillance and Outbreak Management cont by Surge Learning	Every 2 years;Annual Orientation	FLTCA s.23 FLTCA O. Reg 246/22 s. 102 OHS Legislation across Canada IPAC Guidelines and Standards	Key IPAC policies and procedures part of IPAC program

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Infection Prevention and Control	Infection Prevention and Control Part 3 Module 4 Gastro Surveillance and Outbreak Management by Surge Learning	Every 2 years		
Lift and Transfer Equipment	Lifts and Transfers Part 1 Introduction to Lifts and Transfer in Community Care by Surge Learning	Regular;Orientation	OHS Legislation across Canada	
Home Policy	Long Term Care Home Emergency and evacuation procedures		O. Reg. 246/22 s. 263	custom content Home's policy
Home Policy	Long Term Care Home Escorting residents		O. Reg. 246/22 s. 263	Home's policy
Home Policy	Long Term Care Home Fire safety and universal infection control practices		FLTCA s.3, s.83(e)	custom content – policies – orientation materials (if any)
Home Policy	Long Term Care Home Mealtime Assistance		O. Reg. 246/22 s. 263	custom content – Home's policy including hands on training
Home Policy	Long Term Care Home Mission Statement		The Residents' Bill of Rights FLTCA s.3, s.83(a)	Policies and Procedures

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Home Policy	Long Term Care Home Resident safety, including information on reporting incidents, accidents and missing residents and information on wheelchair safety		(s.262(1) Reg. 246/22)	
Home Policy	Long Term Care Home The duty under section 28 to make mandatory reports		FLTCA s.3, s.83(d)	Home's policy and procedure on Complaints/Concerns Mandatory Reporting
Home Policy	Long Term Care Home Whistle Blower protection		FLTCA s.30 FLTCA s.3, s.83(g)	Home's policy on Whistle Blower Protection
Home Policy	Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents		FLTCA s.3, s.83(c)	** custom orientation materials (if any) content – Home's policy as well as the Restraint and PASDs Presentation available in the Surge Learning Library
Cyber Security	Malware-security Awareness Video	Regular		These are the recommended courses just in case you want to assign them
Lift and Transfer Equipment	Mechanical Lifts and Client Handling (4 part Series)	Orientation;Every 2 years;Regular	OHS Legislation across Canada	

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Mental Health	Mental Health Module 1 An Introduction by Surge Learning	Annual Orientation	Mental health issues, including caring for persons with Dementia O. Reg. s. 58, s. 59. s.60	Organization's policies and protocol and Affiliated Health Authority resources
	Mental Health Module 2 Mental Illness and Caring Strategies by Surge Learning	Annual Orientation	Mental health issues,	Organization's policies and protocol and Affiliated Health Authority resources
Resident Care - Restraints & PASDs	Minimizing Restraint by Surge Learning	Orientation;Every 2 years;Regular	persons with Dementia	
	Mission, Vision, and Values (Organization Specific)	Annual Orientation	O. Reg. s. 58, s. 59. s.60	Home's mission/vision/ values
Fixing Long Term Care Act 2021	MLTC - Mandatory Reporting and Whistle- Blower Protection By Surge Learning	Annual Orientation	The duty under section 24 to make mandatory reports FLTCA s.26, s. 27, s.28 O. Reg 246/22 s. 107 to s. 115	Home's policy on Mandatory Reporting
Fixing Long Term Care Act 2021	MLTC- Mandatory Reporting and Critical Incidents Requirements By Surge Learning	Annual Orientation	The protections afforded by Whistle-blower protections FLTCA. S. 30	Home's policy on Whistle Blowing Protection
Cyber Security	Multi-Factor Authentication	Regular		
Resident Care - Nail and Foot Care	Nail and Foot Care for Direct Care Staff by Surge Learning	Regular		

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Fixing Long Term Care Act (FLTCA)	ON LTCH Building Cultural Competence by Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA) Residents' Rights and Plan of Care: The	
Fixing Long Term Care Act 2021	ON LTCH PSW Medication Administration Module 2 Best Practices by Surge Learning	Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Ontario Regulation 246/22 CNO Practice Guidelines	
Fixing Long Term Care Act 2021	On LTCH Candida Auris Awareness and Prevention by Surge Learning	Annual Orientation	ChatGPT said: The Fixing Long-Term Care Act, 2021 (FLTCA) and its associated Ontario Regulation 246/22	
Fixing Long Term Care Act 2021	ON LTCH Guide to Personal Assistive Services Devices for Registered Staff by Surge Learning	Annual Orientation	The Long-Term Care Home's policy to minimize the restraining of residents O. Reg 246/22 s. 120 for PASD	Home's policy on Minimization of Restraining of Residents
Fixing Long Term Care Act 2021	ON LTCH Guide to Personal Assistive Services Devices for Support Worker by Surge Learning	Annual Orientation	The Long-Term Care Home's policy to minimize the restraining of residents O. Reg 246/22 s. 120 for PASD	Home's policy on Minimization of Restraining of Residents
Fixing Long Term Care Act 2021	ON LTCH Hybrid Virtual Consultation for Dieticians by Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA) and its associated Ontario Regulation 246/22	

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Fixing Long Term Care Act 2021	ON LTCH Minimizing Restraints for Registered Staff by Surge Learning	Annual Orientation	The Long-Term Care Home's policy to minimize the restraining of residents FLTCA s.33, s.34, s.35, s.36, s.37, s.38, s.39 O. reg 246/22 s. 118 and s. 119, s. 121, s. 122	Home's policy on Minimization of Restraining of Residents
Fixing Long Term Care Act 2021	ON LTCH Minimizing Restraints for Support Workers by Surge Learning	Annual Orientation	The Long-Term Care Home's policy to minimize the restraining of residents FLTCA s.33, s.34, s.35, s.36, s.37, s.38, s.39 O. reg 246/22 s. 118 and s. 119, s. 121, s. 122	Home's policy on Minimization of Restraining of Residents
Fixing Long Term Care Act 2021	ON LTCH PSW Medication Administration Module 1 Legislation by Suge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Ontario Regulation 246/22	
Fixing Long Term Care Act 2021	ON LTCH Recreation Therapy Program by Surge Learning	Annual Orientation	Long-Term Care Act, 2021 (FLTCA), Section 14(1) Ontario Regulation 246/22	
Fixing Long Term Care Act 2021	ON LTCH Requirements for a Volunteer Orientation Program by Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Section 20(1) Ontario Regulation 246/22	
Fixing Long Term Care Act 2021	ON LTCH Topical Medication Administration for PSW by Surge Learning	Annual Orientation	Fixing Long-Term Care Act, 2021 (FLTCA), Ontario Regulation 246/22	

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Fixing Long Term Care Act 2021	ONLTCH RAI 3.0 Personal Support Worker by Surge Learning	Annual Orientation		
Fixing Long Term Care Act 2021	ONLTCH RAI 3.0 Registered Staff by Surge Learning	Annual Orientation		
H&S - Occupational Health and Safety Awareness	Ontario Occupational Health and Safety Awareness - Module 1 - Legislation By Surge Learning	Annual Orientation		
H&S - Occupational Health and Safety Awareness	Ontario Occupational Health and Safety Awareness - Module 2 - Internal Responsibility System By Surge Learning	Annual Orientation		
H&S - Occupational Health and Safety Awareness	Ontario Occupational Health and Safety Awareness - Module 3 - JH&S Committees By Surge Learning	Annual Orientation		
Palliative Care and End of Life	Palliative Care and End of Life - Part 1 Hospice and Palliative Care Services by Surge Learning	Regular	FLTCA s. 3(1) 25 FLTCA s. 12, s.6(3) s.7(2), s.25 O. Reg. 246/22 s.61	

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Palliative Care and End of Life	Palliative Care and End of Life - Part 2 Palliative care philosophy by Surge Learning	Regular	FLTCA s. 3(1) 25 FLTCA s. 12, s.6(3) s.7(2), s.25 O. Reg. 246/22 s.61	
Cyber Security	Password Security	Regular		These are the recommended courses just in case you want to assign them
Hand Hygiene	Performing Alcohol-Based Hand Rub by Surge Learning	Orientation;Every 2 years;Regular;Annually	FLTCA s.23(2) O. Reg 246/22 s. 259(2) Infection Prevention and Control (iPAC) Alberta CCHSS 9.0 IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available Hand Hygiene program and audit tools
Hand Hygiene	Performing Hand Hygiene by Surge Learning	Regular;Every 2 years;Annual Orientation	FLTCA s.23(2) O. Reg 246/22 s. 259(2) IPAC Guidelines and Standards	Just Clean Your Hands Videos and other Hand Hygiene modules available Hand Hygiene program and audit tools
Cyber Security	Phishing Dont Take the Bait	Regular		These are the recommended courses just in case you want to assign them
Infection Prevention and Control	PPE Putting on Full PPE	Annual Orientation Regular	O. Reg. 246/22 s.259(2), s. 268	PPE standards under the IPAC program
Infection Prevention and Control	PPE Taking off full PPE	Annual Orientation Regular	O. Reg. 246/22 s.259(2), s. 268	PPE standards under the IPAC program

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Heat Related Illness	Prevention and Management of Hot Weather-Related Illness by Surge Learning	Annual Orientation Regular	OHS Legislation across Canada	
Privacy and confidentiality	Privacy and Confidentiality by Surge Learning	Orientation;Annua ly;Annual and Orientation	Abuse recognition and prevention FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112	
Resident Care - Abuse prevention	Professional Boundaries and Therapeutic Relationship	Orientation;Annua ly;Regular;Annual and Orientation		
Hand Hygiene	Public Health Ontario 4 moments Hand Hygiene	Annual Orientation Regular	FLTCA s.23(2) O. Reg 246/22 s. 259(2) IPAC Guidelines and Standards	.Hand Hygiene program and audit tools
Fixing Long Term Care Act 2021	Reporting Requirements in Long-Term Care Homes Transforming Complaints into Opportunities by Surge Learning	Annually	Fixing Long-Term Care Act, 2021 (FLTCA), Section 26, S. 27,	
Resident Care - Abuse prevention	Resident Abuse and Neglect by Surge Learning	Annual Orientation	The Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112	Home's policy on Resident Abuse and Neglect

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Fixing Long Term Care Act 2021	Resident Bill of Rights Ontario Long-Term Care Homes Module 1 by Surge Learning	Annual Orientation	The Residents' Bill of Rights FLTCA s.3, s.83(a)	
Fixing Long Term Care Act 2021	Resident Bill of Rights Ontario Long-Term Care Homes Module 2 by Surge Learning	Annual Orientation	FLTCA s.3(1)	
H&S - Occupational Health and Safety Awareness	Safe Use of Equipment By Surge Learning	Annual Orientation Regular	OHS Legislation across Canada Safe and correct use of equipment, including therapeutic equipment, mechanical lifts and assistive aids and positioning aids, that is relevant to the staff member's responsibilities. Education should inc Vendor specific education on the types of equipment used by the Homes can be uploaded to Surge Learning and available in the Surge Learning Library.	
Sharps	Sharps and Post Exposure Prophylaxis by Surge Learning	Orientation	OHS Legislation	

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En Français	SIMDUT2015 (French of WHMIS2015) Part 1 By Surge Learning	Orientation	OHS Legislation	
Cyber Security	Speare Phishing	Regular		These are the recommended courses, just in case you want to assign them
Cyber Security	Spotting Phishing Emails	Regular		These are the recommended courses just in case you want to assign them
Accessibility Standards and AODA	The Ontario Human Rights Code and The AODA Part 1- 5	Orientation	AODA	Recommend these courses for the management
Pain Management	The Pain Experience A Module for Direct Care Staff by Surge Learning	Orientation	Pain management including pain recognition of specific and non-specific signs of pain O. Reg. 246/22 s. 57	
Resident Care - Abuse prevention	Therapeutic Relationships Power imbalance and Abuse Prevention by Surge Learning	Annual Orientation Regular	The Long-Term Care Home's policy to promote zero tolerance of abuse and neglect of residents FLTCA s.3(4), FLTCAs.24 and s.25 O. Reg 246/22 s. 103 O. Reg. 246/22 s. 112 O. Reg. 166/11, s.15(1)(a - b)	Home's policy on Resident Abuse and Neglect

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Medication	Topical Medication for Registered Staff and PSWs by Surge Learning Administration	Regular		
Emergency Preparedness and Fire Safety	Understanding Emergency Response Code by Surge Learning	Regular		
Diversity, equity and inclusion (DEI)	Understanding Gender and Pronouns in HealthCare by Surge Learning	Annual Orientation Regular	DEI Policy Cultural Competence and Diversity FLTCA s. 3	
H&S - Occupational Health and Safety Awareness	WHMIS Understanding WHMIS Pictograms by Surge Learning	Annually	OHS Legislation across Canada	
H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 1 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
H&S - Occupational Health and Safety Awareness	WHMIS 2015 Part 2 - WHMIS Regulation and GHS By Surge Learning	Orientation	OHS Requirements	
Workplace Bullying	Workplace Bullying and Incivility Part 1 - Incivility in the Workplace-by Surge Learning	Regular	OHS Legislation across Canada	
Workplace Violence and Harassment:Provincial Specific Legislation	Workplace Violence and Harassement by Surge Learning	Annual Orientation Regular	OHS Legislation across Canada	You can assign your own policy as part of onboarding